
Covid-19 4Z

April 2020 4Z/749 V1

1. Travel on 4Z/749 Ticket stock.

- Passengers will be permitted one free date change for tickets with a travel date commencing prior to 31 December 2020. The free date change must fall within the ticket validity, which has been extended for both regional and domestic to two years from original date of issue. The original routing must remain the same.
- The above will ensure that any new tickets issued for travel prior to 31 December 2020 will be entitled to one free date change, within ticket validity and subject to booking class availability.
- For any changes requested for flights operating in 2021, standard fare rules and change fees will apply.
- All original flights must be cancelled prior to departure and tickets must be re-issued prior to 31 December 2021.
- No-show policy will apply if flights are not cancelled prior to departure ie. The applicable sectors will be forfeited.
- New flight/s must be in the same booking class as the original ticket. If the class is not available, the difference in fare must be collected. Rebooking fees will be waived for original departure dates prior to 31 December 2020.
- If the Airlink flight forms part of an itinerary with another airline and it is issued on that Airline's ticket stock, please refer to and abide by their respective policy.
- These provisions are applicable to all published, net/group fares as well as group deposits.
- Waiver authority must be endorsed on the new ticket and in the booking.

[WF20.4Z.10028 – PEN WAIVER DUE TO COVID19](#)

2. Cancellation requests.

- Waivers will not be given for cancellations.
- Refund must be processed as per fare rules.

Distributed on behalf of Airlink

For more information contact

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3. Policy at a glance

Original date of issue	Prior to 31 December 2020
Original travel date	20 April – 31 December 2020
Itinerary	Standalone Airlink 4Z/749 flights only
Permitted travel dates	Any date provided within ticket validity, subject to booking class availability.
Re-issue	On / before 31 December 2021
Penalty waiver authority	WF20.4Z.10028 – PEN WAIVER DUE TO COVID19
Refund/Rerouting	As per fare rules.

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