

5 IMPORTANT ITEMS TO REMEMBER BEFORE YOU TRAVEL TO THE AIRPORT

Face Mask



All Flights

Ticket or Mobile Boarding Pass



All Flights

ID/Passport/Driver's License



All Flights

PCR Test & Health Questionnaire



Regional & International Flights

In-flight Magazine



On your mobile

[CLICK HERE TO DOWNLOAD TRAVEL PERMITS](#)

PARKING AND DROP OFF AT OR TAMBO



The upper roadway is open for drop off with additional entrances open.
Lower roadway is open for pick-ups.
You may park your vehicle in the parking facilities.

ARRIVE EARLY

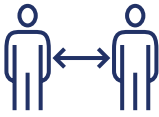


We recommend you arrive two hours before your flight to complete the formalities and to ensure that you are not rushed.

ENTERING THE TERMINAL



Passengers departing South Africa, show your completed [Health Questionnaire Declaration form](#) and negative PCR test certificate to the Port Health Officials.



Social distancing must be adhered to inside the terminal. Floor stickers will indicate distancing and perspex screens have been installed at check-in and ticketing counters.

Check-in counters or self check-in facilities. You may proceed to the Airlink check-in counters if you have not already checked in for your flight online (www.flyairlink.com). If you have checked in online and have checked baggage, proceed to the bag drop-off counter. You may also use the self check-in kiosk and the bag drop counter.



PROCEED TO THE SECURITY CHECK POINT



Customers are required to self-scan their boarding pass or mobile device to clear through security.



CATERING AND IN-FLIGHT MAGAZINES



skyways

We offer complimentary snacks and a choice of beverages on board all of our flights.
Alcohol prohibited during Level 4.
You may [download](#) your free copy of the in-flight magazine *Skyways* or, on boarding, ask your flight attendant for your personal complimentary copy of the printed issue.

BOARDING & ON THE AIRCRAFT



The boarding procedure will be managed by an Airlink staff member.



From an Air Bridge – Passengers seated at windows will board first, followed by aisle-seated passengers.



Bussing – Passengers seated at windows will board first, followed by aisle-seated passengers.

ON THE AIRCRAFT FOR YOUR COMFORT AND SAFETY



Aircraft interior items such as seats, windows, armrests, tray table will have been wiped down and sanitized between flights.



You will be hand sanitized when you step on board.



The toilet area is wiped down during the flight so please be patient when having to use the toilet. Each passenger is given hand sanitizer after using the toilet.

DISEMBARKATION



Our flight attendants will make an announcement for passengers to disembark one row at a time from the front to back. We request your cooperation and patience as this is for your own safety.

WE TRUST THAT YOU WILL HAVE A PLEASANT JOURNEY

For bookings visit www.flyairlink.com



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