



Airlink (4Z) Baggage Policy

Bulletin

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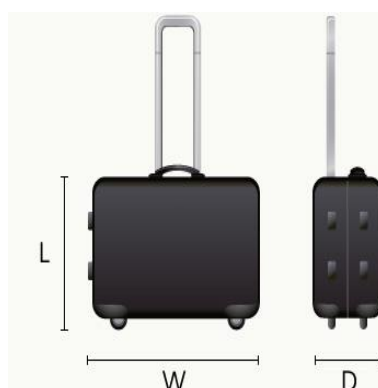
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1. HAND OR CABIN BAGGAGE

In addition to the checked baggage allowance, each passenger may carry without additional charges hand baggage suitable for placement in the closed overhead rack or under the passenger's seat with maximum dimensions specified by the carrier subject to space availability. Maximum dimensions for one piece are 56cm x 36 cm x 23cm and maximum weight 8kg. The size of one carry on item shall not exceed the overall dimensions of 115cm.

Dimensions of hand-baggage:



The standard allowance per class for domestic and international flights is:

Business Class:	2 Pieces plus 1 slimline laptop bag
Economy Class:	1 Piece plus 1 slimline laptop bag

The following is classified as hand or cabin baggage:

- Handbag, pocketbook or purse
- One foldable garment bag (sum of dimensions of 185cm)
- Overcoat, wrap or blanket
- Umbrella or walking stick
- Small camera and/or binoculars
- Reading matter for flight
- Infant food for consumption during the flight
- Infant carry basket/carry cot
- A handicapped Passenger may carry the below free of charge, even if it is carried in the aircraft hold:
 - 1 Wheelchair (only in the aircraft hold) maximum 32 kg
 - 1 Pair of crutches or braces
 - 1 Small dialysis machine. For self-use of the passenger (only in aircraft hold)
 - 1 Other orthopedic device
 - Braces or prosthetic devices (provided passenger is dependent on them)
 - Portable PC to be carried in applicable bag. The PC bag may not to be utilized for any other purpose and may not to be activated without permission from crew
 - Mobile phone (not to be utilized during flight).

1.1 Exceptions and Important Need-to-Knows about hand/cabin baggage

- If passage is on the Lodge-Link services i.e. between Nelspruit / Skukuza and the Sabi Sands / Ngala / Phinda lodges – Cessna Caravan operations, an allowance of 8 kg will be permitted provided such is packed in a soft/pliable bag
- When, for operational reasons, there is no space in the cabin to accommodate carry-on items, such items may be carried in the hold of the aircraft.
- The above articles, other than wheelchairs and infant carrying baskets, must be limited to a size which may be conveniently stowed in the aircraft's cupboard or under the seat in front of the passenger.
- Persons with reduced mobility may carry free of charge one wheelchair maximum weight of 32 kg and/or other assistive devices upon which they are dependent.
- The standard allowance in Business class is two pieces of cabin baggage. Economy class allows for one piece of carry on for domestic and regional flights for through journeys where the passenger travels partly in Business Class and partly in Economy Class, the free hand baggage allowance on each portion of travel shall be that applicable to the class of service for which the fare is paid.
- When an item, which is claimed to be one specified above, does not visibly accord with the relevant description or, if the passenger has more than one piece of hand baggage, it must be mass checked and such mass will be included in the total checked baggage mass.
- Any other articles shall not be carried free, in addition to the free allowance, and the acceptance of such other articles in the passenger cabin must be limited and conform to airline regulations.

2. CHECKED OR HOLD BAGGAGE

The general free allowance on Airlink flights is 20 kg in Economy Class and 30 kg in Business Class per adult passenger.

Children & Infants paying at least 75% of the adult fare are entitled to the same baggage allowance as adults.

Infants not entitled to a seat shall only be permitted 10 kg of checked-in baggage in addition to one collapsible pram/buggy and one infant car seat.

Exceptions exist:

- If passage is between Johannesburg and Nosy Be, Madagascar an allowance of 20 kg only will be permitted per adult passenger Note: Sporting Equipment can only form part of the free baggage allowance and no excess baggage will be permitted.
- If passage is on the Lodge-Link services i.e. between Nelspruit / Skukuza and the Sabi Sands / Ngala / Phinda lodges – Cessna Caravan operations, an allowance of 20 kg only will be permitted per adult passenger provided such is packed in a soft/pliable bag. Note: no excess baggage including sporting equipment will be permitted however free baggage storage facilities are provided at Skukuza Airport and Nelspruit KMIA.
- If passage is between Johannesburg and Harare / Bulawayo / Lusaka / Ndola / Gaborone / Maseru where an allowance of 30 kg in Economy Class and 40 kg in Business class applies per adult passenger.

- If you are flying on a single-contract/interline **no-stop** ticket connecting with an Other Carrier Regional or International flight where the baggage allowance of the **most significant carrier** will reflect on your ticket (If passage is on separate-contract tickets or **constructed with sector fares**, the baggage allowance for each ticket shall apply). See important **need to know** below on **MSC – Most Significant Carrier**.
- If you are flying on a single contract/interline ticket on an approved interline partner airline where the applicable airline's allowance will reflect on your ticket.

Important Need-to-Knows:

MSC – Most Significant Carrier – Interline tickets – IATA Resolution 302 refers if you purchase a ticket which is wholly on the services of Airlink, Airlink's baggage policy will apply.

If you purchase an interline no-stop ticket involving more than one carrier, the baggage policy of the MSC will apply per direction of travel i.e. the first international carrier per direction.

The MSC policy will apply only if a through-check is possible – i.e. no night stop or stopover is permitted. However, the MSC policy is applied according to the ticket construction, so even if a passenger travelling on a “non-stop” ticket is required to clear luggage at first point of entry in South Africa, the luggage may be considered as “through-checked” in respect of the allowance.

Hold space restrictions on Airlink aircraft due to the nature of the smaller airports which Airlink serves with medium-size aircraft, hold space may be restricted on full flights and/or in certain weather conditions.

In such instances Airlink will do all possible to load all hold baggage but, in the interest of operational safety, may opt to carry some baggage on the next available flight to your destination. Extra baggage may also be carried at an additional charge. However, this may not guarantee that the baggage is carried on the same flight on which you travel, under the afore-mentioned circumstances.

2.1 SIZE AND WEIGHT OF CHECKED-IN BAGGAGE

The maximum dimensions of any one piece of baggage permitted where travel is **wholly on the services of Airlink flights** are:

90cm x 72cm x 45cm (including handle, wheels and pockets) total dimensions 207cm

Dimensions of Hold baggage:



Bulky items may also be carried up to maximum dimensions of 190cm x 75cm x 65cm (including handle, wheels and pockets) but may incur an excess baggage charge if the free baggage allowance is exceeded.

The maximum permitted weight of any one piece of checked luggage is 32 kg.

Any item exceeding the above dimensions may be booked as Cargo through the following channels:

Airlink CARGO or enquiries@airlinkcargo.co.za . For more information regarding Cargo please visit www.airlinkcargo.co.za +27 10 880 364/5

To ensure that bags fit the dimensions of the conveyor belts, ACSA has stipulated the following dimensions:

The sizes do not include the items that form part of sporting equipment / fragile items.

Dimensions	Minimum	Average	Maximum
Length (mm)	250	550	900
Width (mm)	250	400	450
Height (mm)	75	500	720
Weight (kg)	1,5	18	32

Free Baggage Allowance – Checked Baggage - Weight Concept

Passenger	Route	Type of baggage	Weight
Adults and Children aged 2 years and over	Between Johannesburg and Ndola, Lusaka, Bulawayo, Harare, Gaborone, Maseru	Any number of pieces	40 kg Business Class 30 kg Economy Class
Adults and Children (aged 2 years and over)	All other Airlink flights	Any number of pieces	30 kg Business Class 20 kg Economy Class

Infants (under the age of 2)	All Airlink flights	Any number of pieces	10 kg plus one collapsible pram or buggy and one infant car seat
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3. Excess Baggage Charges Airlink flights

Domestic Flights: Twenty-six (26) South African Rand per kilogram plus 15% VAT.

Regional Flights: Flat amounts as per the table below: -

From	To	Currency	Amount per KG
ZA	APL / BEW / POL / TET / VNX / MPM	ZAR	60.00
ZA	NLA / LUN / TNR / NOS	ZAR	70.00
ZA	BUQ / HRE / LVI / GBE / MUB / BBK	ZAR	40.00
ZA	SHO / MTS / MSU	ZAR	30.00
ZA	WDH / WVB	ZAR	50.00
ZA	HLE	ZAR	150.00

From	To	Currency	Amount per KG
APL / BEW / POL / TET / VNX / MPM	ZA	MZN	280
NLA / LUN / TNR / NOS / HRE / BUQ / VFA / LVI	ZA	USD	10.00
GBE / MUB / BBK	ZA	BWP	30.00
SHO / MTS	ZA	SZL	30.00
MSU	ZA	LSL	30.00
HLE	ZA	SHP	10.00
WDH / WVB	ZA	NAD	50.00

More Need-to-Knows:

Differences in Baggage policies from all over the world affect the allowances shown on tickets which are interlined on Airlink flights and perceived anomalies may occur from time to time. Airlink staff will do all possible to honour the allowance shown on the passenger's air-ticket.

Important Need – to – Know: Interlining of baggage

If baggage allowances differ per sector on an interline air-ticket (normally a sector fare construction), the allowance per sector shall be applied. In this instance, if excess baggage charges are applicable, these should be charged separately per sector however passengers may still be through-checked.

In case of through-check-in on airlines, the applicable excess charges should be charged if required for each part of the journey. If excess baggage applies on a routing where no published excess baggage charge is available, the applicable charge applies in the direction of travel for 4Z sectors and for other airline sectors according to the transporting carrier's rules and charges.

4. SPECIAL BAGGAGE CATEGORIES

4.1 ANIMAL IN HOLD (IATA CODE AVIH)

N.B. Not to be accepted as excess baggage on international and regional routes – refer to Airlink Cargo.

AVIH is not included in the free baggage allowance. The animal shall be carried in a container that meets the specification of the "IATA live animals' regulations". Suitable containers may be purchased from selected pet shops.

Crate	Dimensions	Weight
No 1:	60 x 45 x 40 cm	4 kg
No 2:	80 x 55 x 55 cm	6 kg
No 3:	100 x 65 x 70 cm	13 kg
No 4:	125 x 75 x 85 cm	22 kg

Weight Concept (WC): Normal excess baggage rates apply for all 4 crate sizes including the weight of the animal.

4.2 PETS IN CABIN (IATA CODE PETC)

- Accompanied pets and container shall not be included in the free baggage allowance and the normal excess baggage rates apply.
- Carriage of dogs, cats and other pets is subject to Carrier's approval. It is contingent on the fact that the animals are properly crated and accompanied by valid health and vaccination certificates, entry permits, and other documents require by countries of entry or transit. Airlink reserves the right to determine the manner of carriage and to limit the number of animals that may be carried on a flight within the hold.
- No pets are permitted in the Cabin.

Exceptions:

Airlink may accept for transportation in the aircraft cabin without charge:

- “**Seeing-eye dogs**” accompanying blind passengers. Dogs trained to assist deaf passengers or comparable service dogs are carried free of charge and may be accepted in the cabin only once prior arrangements have been made with the carrier.
- “Seeing-eye”, service dogs and Emotional Support / Psychiatric Service dog, together with containers and food will be carried free of charge in addition to the normal free baggage allowance. A medical certificate must be produced as evidence of the passenger’s dependence upon a hearing or other service dog.
- Acceptance for carriage of pets or “seeing-eye dogs” or other service dogs, Emotional Support / Psychiatric Service dog is subject to the conditions that the passenger assumes full responsibility for such pet where carriage is not subject to the liability rules of the Convention.
- Airlink will have no liability in respect of any such animal not having all the necessary documents for entry into or passage through any country unless such damage has been caused by carrier’s gross negligence or willful misconduct. The passenger is liable for all damages which a pet might cause to others.
- The dog, when properly harnessed, may be permitted to accompany such passenger into the aircraft cabin but shall not be permitted to occupy a seat.

4.3 WHEELCHAIRS (IATA codes WCHS / WCHC)

No excess baggage charges shall be raised for the carriage of the following items:

- A non-collapsible wheelchair or power-driven wheelchair may be accepted provided the passenger is dependent on it. Wheelchairs weighing in excess of 32 kg may not be accepted as checked baggage and must be pre-booked and handled as cargo through Airlink Cargo Customer Care contact +27 10 880 364/5.

4.4 SPORTING EQUIPMENT

Individual sportspersons or sports groups will be permitted to include their sporting equipment in the free baggage allowance applicable to the class in which they will travel. The airline will not accept liability for damage to such articles if they are not suitably packed. Sporting equipment in excess of the applicable free baggage allowance will be charged in accordance with the current baggage policy.

The **Sporting equipment** classified below will attract an additional **Free Baggage Allowance of 15 kg** per passenger. To ensure acceptance of such at the airport, a facility is offered whereby this may be pre-booked as a Special Service Request in respect of Sports Equipment (SSR SPEQ) through your travel agent or through the **Airlink Helpdesk on Tel + 27 11 451 7350**.

Angling equipment. (SSR SPEQ) Fishing rods must be packed in protective	Bowling woods / equipment (SSR SPEQ)	Non-motorised Bicycle (SSR BIKE) Restricted to the following maximum number of bicycles per aircraft type: ➤ Embraer 135/140/145 – 3 ➤ Embraer E-Jet 170/190 – 6
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cylinders not exceeding 2m in length.		Maximum dimensions of 190cm x 75cm x 65 cm (including handle, wheels & pockets) – valid for all aircraft types. Disassembly and packing conditions apply.
Cricket equipment. (SSR SPEQ) Restricted to 1 Cricket Coffin per passenger on Airlink Flights.	Golfing equipment. (SSR SPEQ) Restricted to 1 Golf Bag per passenger on Airlink Flights.	Hiking Equipment. (SSR SPEQ)
Horse Riding Equipment (SSR SPEQ) Saddle, stirrups and riding helmet must be tied and securely packed and wrapped.	Hunting Weapons (SSR – WEAP) Firearms & Ammunition – subject to correct transportation / safety procedure being followed) Ammunition – up to 5 kg when packed separately from the firearm, as per regulations. These will be accepted free of charge.	Netball / Volleyball (SSR SPEQ)
Polo Mallets and Hockey Sticks. (SSR SPEQ)	Rugby / Football (Soccer) equipment (SSR SPEQ)	Scuba diving equipment. (SSR SPEQ) Diving cylinders must be empty and hung upside down with the valve open for 24 hours prior to departure.
Snow or Water Skis (SSR SPEQ) Provided they do not exceed 2m in length.	Surf, Kite, Paddle and Skateboards (SSR SPEQ) Provided they do not exceed 2m in length.	

Exception: If passage is between Johannesburg and Nosy Be, Madagascar an allowance of 20 kg only will be permitted per adult passenger. Note: Sporting Equipment can only form part of the free baggage allowance and no excess baggage will be permitted.

N.B.

1. **Sporting Equipment NOT specified above must be included in your free baggage allowance**, please contact Airlink Head Office for verification. Please note that this sporting equipment will be permitted strictly at the discretion of the Airline.
2. **Hold space restrictions on Airlink aircraft** due to the nature of the smaller airports which Airlink serves with medium-size aircraft, hold space may be restricted on full flights and/or in certain weather conditions.

In such instances Airlink will do all possible to load all hold baggage but, in the interest of operational safety, may elect to carry some baggage on the next available flight to your destination. Extra baggage may also be carried at an additional charge. However, this may not guarantee that the baggage is carried on the same flight on which you travel, under the afore-mentioned circumstances.

4.5 MUSICAL INSTRUMENTS / BULKY BAGGAGE FOR CABIN STOWAGE

Musical instruments may be accepted into the passenger cabin provided they fit under the passenger seat or in the overhead bin provided. Where in exceptional cases a passenger is prepared to pay for an extra seat in order to carry extremely valuable baggage e.g. antique musical instruments, works of art etc., acceptance is only permitted if the safety and comfort of other passengers will not be impaired and if the size of such baggage permits it to be secured on the seat in such a manner as to prevent movement forward, sideways or upwards in an emergency situation. Large musical instruments e.g. cello, guitar is not permitted in the cabin and should be placed in the hold of the aircraft.

Arrangements must be made with Airlink Revenue Control Office (tel. +27 11 451 - 7300) for fragile musical instruments/bulky baggage. This type of baggage must have "fragile" labels attached and assigned a "limited release" tag.

4.6 PERISHABLE PRODUCE – DOMESTIC SERVICES ONLY

A maximum mass of 10 kg of perishable goods may be included in the free baggage allowance. Due to its perishable nature, it will be carried at the passenger's own risk and will not be accepted on Airlink regional flights.

4.7. CREMATED HUMAN REMAINS

Cremated human remains (ashes) are acceptable for carriage as checked baggage provided the Passenger is in possession of all the necessary documentation including the certified copy of the death certificate.

The Container or Urn containing the cremated remains should have the ashes placed in a plastic bag inside as supported sealed container for added protection that will pass airport x-ray machines.

Permits are not required for the conveyance of the ashes of bodies which have been cremated in a crematorium, but a Certificate of Cremation must be produced if required during security inspections prior to boarding.

Coffins

Coffins containing human remains (body must be embalmed and not leaking) is not accepted at check-in but only as Cargo after a assessment is made due to the restricted cargo capacity size of Airlink aircraft.

customercare@airlinkcargo.co.za needs to be contacted 48 hours in advance by a registered undertaker or funeral parlour.

4.8 RESTRICTED ITEMS IN CHECKED BAGGAGE

Your hold luggage should not contain:

- **Fragile** articles
- **Perishable** articles
- **Valuable items** such as:
 - cameras and accessories;
 - computers and accessories (notebooks and notepads)
 - phones
 - legal and/or company documents
 - legal tender (cash cards or cheques)
 - Bullion (gold, silver etc.)
 - leather jackets and clothing
 - any type of jewelry
 - merchandise
 - Electronic Cigarette

Airlink will assume no liability for loss or damage of the aforementioned items and may refuse to carry such as Checked/Sky-check baggage.

4.9 Items not to be included in unchecked baggage:

The following list (aligned with ICAO and IATA recommended practice) is provided as a guideline of what items are not to be allowed in the cabin of Airlink aircraft. Items indicated on this list, except firearms and ammunition, may however be carried in the checked baggage of passengers. This does not include the obvious items considered as harmful items i.e. knives, firearms, explosives, grenades, etc.

Ammunition See Chapter 4.10	Baseball Bats	Blackjacks	Box Cutters	Brass Knuckles
Corkscrews	Cricket Bats	Crow Bars	Disabling Chemicals or Gases	Fire Extinguishers
Golf Clubs	Hammers	Hockey Sticks	Hunting Knives	Ice Axe / Ice Pick

Heavy Tools (Wrenches, Pliers etc.)	Martial Arts Devices	Metal Scissors with Pointed tips	Pool Cues	Portable Power Drills
Razor Blades (not in cartridge)	Religious Knives	Screw Drivers	Ski Poles	Throwing Stars

NOTE:

Manicure sets, including small scissors and metal nail files are permitted.

The items below, shall incur a handling fee charge as per cities and charges under Paragraph 4.11

Axes and hatchets	Bows and Arrows	Flare Pistols	Paint Ball guns	Replica Guns
Spear Guns	Stun Guns / Shocking Devices	Swords	Toy Weapons See Chapter 4.10	

Certain items not listed as Prohibited items which may be carried on a person or in cabin baggage for medical or other use, such as syringes and hypodermic needles should be declared to the airline check-in agent or checkpoint security staff. The airline will accept the carriage of these items in the cabin of the aircraft only if such items are accompanied by clearly labelled medication such as insulin or other lifesaving medicines. Unlabelled or unidentified substances accompanied with syringes, or packs of needles not accompanied by the above, may be denied for carriage on a person or within cabin baggage. Passengers carrying these items, when not requiring access to such items during flight, are encouraged to rather pack these within their checked baggage. When such items are considered as unjustified or non-essential, security staff may confiscate such items if a passenger fails to provide sufficient reason and/or medical evidence to carry such items.

Further restrictions on items allowed in sterile areas of airports, may be imposed or may differ from country to country, dependant on the Policy of the Local Authorities.

4.10 PORTABLE ELECTRONIC DEVICES (PEDS)

Refer to Clause 10.5 (Lithium Batteries) in the Airlink Conditions of Carriage

To minimize the risk of PED's interfering with the aircraft systems, the carrier must ensure that passengers are adequately briefed on the potential dangers of using PEDs on-board aircrafts. Certain PEDs may only be used during the cruise phase of the flight with permission of the Captain, who has the final authority regarding such usage. These include:

- Laptop computers outside critical stages of flight with permission of the Captain (associated printers and CD ROM equipment may not be used)
- I-Pads
- Hand-held calculators and electronic games
- Audio tape players and recorders.

The following equipment may be used on board the aircraft without restriction:

- Heart pacemakers
- Hearing aids
- Clocks, watches and timers
- Medical equipment approved for use in an aircraft

The following equipment is prohibited from use on board an aircraft at all times:

- AM / FM / TV transmitters and/or receivers
- Walkie Talkies
- Remote controlled toys
- Scanners
- Citizen band transceivers
- Cordless microphones
- Satellite receivers
- Portable video equipment
- Electric power converters
- Electronic Cigarette
- Computer printers
- Laser pointers
- CD players and CD-ROM devices
- The Limit to the number of PED and spare batteries that may be carried by passengers and crew are:
 - Maximum of 15 Portable Electronic Devices
 - Maximum of 20 non-spillable Spare Batteries and must be 12V or less and 100Wh or less

4.11 DANGEROUS GOODS**Items that may not be carried on board an aircraft:**

- Explosive munitions, fireworks, toy gun caps and flares.
- Gases. Flammable, non-flammable, deeply refrigerated aerosols, gas cylinders, lighter and butane gas hairbrush refills and liquid nitrogen.
- Oxygen. For safety reasons the airline does not permit Passengers to bring their own oxygen cylinders aboard an aircraft in Checked or Unchecked Baggage. The airline also cannot supply oxygen onboard.
- Flammable Liquids and Solids such as, but not restricted to, paints, thinners, solvents and firelighters.
- Magnetized materials such as a compass.
- Teargas, such as self-protection mace canisters.
- Substances liable to spontaneous combustion and substances which, on contact with water, emit flammable gases.
- Oxidizing substances (such as bleaching powder and peroxides).
- Poisonous (toxic) and infectious substances.
- Radioactive materials.

- Corrosives (such as mercury, acids, alkalis and wet cell batteries).
- Magnetized materials and miscellaneous dangerous goods as listed in the IATA Dangerous Goods Regulations.

Items that may be carried on board an aircraft:

- Medicinal and toilet articles in small quantities which should not exceed 2 kg or 2 liters. Each individual article should not exceed 500ml. This includes such items as hairsprays, perfumes and medicines containing alcohol.
- Alcoholic beverages. The maximum quantity of alcoholic beverages may not exceed 5 liters and may not exceed 70% alcohol volume including alcohol-based hand sanitisers maximum 100 ml in carry-on baggage.
- Carbon dioxide gas cylinders for the operation of mechanical limbs. Spare cylinders are also permitted.
- Dry ice. A maximum of 1 kg of dry ice may be carried provided it is well ventilated to allow the escape of carbon dioxide gas.
- Medical / Clinical thermometer. For personal use only and must be in a protective case.
- Two small non-flammable gas cylinders which are fitted into a self-inflating life jacket plus two spare cartridges.
- Hair curlers containing hydrocarbon gas. No more than one set per passenger or crew member, provided that the safety cover is securely fitted over the heating element. These hair curlers must not be used on board the aircraft at any time. Gas refills for such curlers are not permitted in checked or carry-on baggage.
- Personal smoking materials intended for use by an individual when carried on their person. However, lighter fuel and refills and lighters containing unabsorbed liquid fuel are not permitted.
- Cardiac pacemakers containing radioactive material such as plutonium batteries, when surgically implanted in medical patients.

Items that may only be carried in the Cabin of a Passenger Aircraft

- Pacemakers. Passengers with surgically implanted cardiac pacemakers powered by lithium batteries may travel onboard without restriction.
- Matches or a lighter. Only enough for personal use and must be carried on the person.
- Underwater torches or soldering iron. The heating element or the batteries must be removed.
- Mercurial barometer – may only be carried by a weather bureau official and must be securely packed in leak-proof and puncture-resistant packing.

Items that may only be carried in the Hold of a Passenger Aircraft

- Ammunition. Cartridges in quantities not exceeding 5 kg per passenger for sporting purposes provided it is securely boxed.
- Aqualung air cylinders. Only empty cylinders used for water diving will be accepted.
- Battery operated wheelchairs wet and dry cell. Wheelchairs can be carried in the hold of all aircraft.

Items that are forbidden on Passenger and Cargo Aircraft

- Security equipment such as attaché cases, cash boxes and cash bags incorporating dangerous goods, such as lithium batteries and/or pyrotechnic material, are totally forbidden.
- Disabling devices. Disabling devices such as mace, pepper spray, etc. containing an irritant or incapacitating substance is prohibited on the person, in checked baggage and cabin baggage.
- Ammunition with explosives or incendiary projectiles are completely prohibited for carriage by air.

4.12 FIREARMS AND AMMUNITION (Subject to arrangement with Airlink prior to departure)

South African Laws prohibit the carriage of firearms and ammunition in checked or cabin baggage of a passenger. These firearms and ammunition must be produced to security staff for the correct handling. A maximum weight of 5 kg of ammunition may be transported.

No hand weapons (small-arms, handguns i.e. pistols/revolvers) will be accepted or may be transported on any Airlink aircraft. However, hunting rifles, shotguns, Sporting firearms and hunting handguns may be transported as checked baggage but only to and from the following destinations:

a. South Africa –

• East London	• Hoedspruit	• Mthatha
• Nelspruit	• Pietermaritzburg	• Polokwane
• Port Elizabeth	• Sishen	• Upington
<ul style="list-style-type: none"> • Bloemfontein: <ul style="list-style-type: none"> ➤ Handling Fee: will apply for loading and a fee will apply for offloading – One Firearm ZAR 400 / Two ZAR 350 per firearm / Three ZAR 300 per firearm, excluding VAT. ➤ Payment: paid directly to the Handling agent at the airport. 		
<ul style="list-style-type: none"> • Cape Town: - <ul style="list-style-type: none"> ➤ Handling Fee: ZAR 300 excluding VAT will apply per gun case or rifle bag. ➤ Payment: paid directly to Airlink at the airport. 		
<ul style="list-style-type: none"> • Durban: - <ul style="list-style-type: none"> ➤ Handling Fee: ZAR 300 excluding VAT will apply per gun case or rifle bag. ➤ Payment: paid directly to Airlink at the airport. 		
<ul style="list-style-type: none"> • East London: - <ul style="list-style-type: none"> ➤ Handling Fee: ZAR 300 excluding VAT will apply per gun case or rifle bag. ➤ Payment: paid directly to Airlink at the airport. 		
<ul style="list-style-type: none"> • Johannesburg: - <ul style="list-style-type: none"> ➤ Handling Fee: ZAR 300 excluding VAT will apply per gun case or rifle bag. ➤ Payment: paid directly to Airlink at the airport. 		

<ul style="list-style-type: none"> • Kimberley: - <ul style="list-style-type: none"> ➤ Handling Fee: ZAR 300 excluding VAT will apply for loading ad ZAR 300 excluding VAT for offloading per gun or rifle bag. ➤ Payment: paid directly to the Handling agent at the airport.
<ul style="list-style-type: none"> • Port Elizabeth: - <ul style="list-style-type: none"> ➤ Handling Fee: ZAR 300 excluding VAT will apply per gun case or rifle bag. ➤ Payment: paid directly to Airlink at the airport.
<ul style="list-style-type: none"> • Richard Bay: - <ul style="list-style-type: none"> ➤ Handling Fee: ZAR 350 excluding VAT will apply for loading ad ZAR 350 excluding VAT for offloading per gun or rifle bag. ➤ Payment: paid directly to the Handling agent at the airport.
<ul style="list-style-type: none"> • Skukuza - Station Manager MUST be advised.
<ul style="list-style-type: none"> • George – any firearms prohibited from transporting
b. Botswana –
<ul style="list-style-type: none"> • Kasane / Gaborone / Maun
c. Lesotho –
<ul style="list-style-type: none"> • Maseru
d. Madagascar
<ul style="list-style-type: none"> • Antananarivo
<ul style="list-style-type: none"> • Nosy Be – any firearms prohibited from transporting
e. Mozambique –
<ul style="list-style-type: none"> • Beira / Nampula / Maputo / Pemba / Tete / Vilanculos
f. Namibia
<ul style="list-style-type: none"> • Windhoek / Walvis Bay – Hunting Rifles may ONLY be transported.
g. Swaziland – (Eswantini)
<ul style="list-style-type: none"> • Manzini
h. St Helena
<ul style="list-style-type: none"> • St Helena Island / Ascension Island – any firearms prohibited from transporting
i. Zambia –
<ul style="list-style-type: none"> • Livingstone / Lusaka / Ndola
j. Zimbabwe –
<ul style="list-style-type: none"> • Bulawayo / Harare
<ul style="list-style-type: none"> • Victoria Falls – Hunting Rifles may ONLY be transported.

Rifles and shotguns will not be accepted as Checked Baggage, unless approved no less than three (3) working days prior to departure through **Airlink Revenue Control Tel +27 11 451 7350**. Rifles must be unloaded with the safety catch on, and suitably packed and accompanied by all documents legally required by the countries of departure, destination and any stopovers. Only five (5) kilograms of ammunition is allowed per Passenger. Ammunition will never be carried in the cabin or flight deck of the aircraft. Ammunition must be packed separately and securely from the firearm case.

Weapons such as antique firearms, swords, knives, toy or replica guns, bows and arrows and similar items may be accepted as Checked Baggage only at the airline's discretion. This is subject to prior approval and will not be permitted in the cabin or flight deck of the aircraft.

Airlink will have no liability or responsibility where any item accepted is removed from Checked Baggage and/or retained or destroyed by security personnel, government officials, airport officials, police or military officials or other airlines involved in the carriage of a Passenger.

4.13 BAGGAGE IRREGULARITIES

Any item(s) of baggage which is mislaid, wrongly labelled, misrouted or damaged whilst in the custody of Airlink shall be regarded as mishandled baggage.

Mishandled baggage should be reported immediately upon arrival at the Baggage Enquiries office in the arrivals area.

4.14 FIRST –NEED ITEMS

Essential items of clothing and toiletries may be purchased and claimed from Airlink should baggage which has been mislaid by Airlink or its appointed handling agent not be returned to the passenger on the same day, except where the passenger resides in the area where the loss has been reported. Such items are restricted to maximum value of ZAR350.00 per passenger, per day, limited to a maximum of 5 days.

4.15 LIMITATIONS ON SETTLEMENTS

The extent of Airlink's liability is determined by the applicable Convention being either the Montreal Convention or the Warsaw Convention.

The liability of the Airline in regard to any claim that the Passenger may have against Airlink in regard to Loss or Damage to Baggage is limited to the higher of:

- the sector fare paid by the Passenger for the Ticket; or
- the applicable Convention in terms of any claims related to the loss of or damage to Baggage, provided that the Passenger comply in all material respects with the procedures in submitting the claims as provided for in the applicable Convention.

5. RIGHT TO REFUSE CARRIAGE

Airlink may refuse to carry as baggage:

- Any item reasonably considered to be prohibited or unsuitable for carriage because of its size, shape, weight, content, character, for safety or operational reasons, the comfort of other passengers or which are fragile or perishable having regard to, amongst other things, the type of aircraft being used. Information about unacceptable items is available from us or our authorized agents upon request.
- Items of which the carriage is prohibited by the applicable laws, regulations or orders of any state to be flown from or to.
- Airlink may refuse the acceptance of baggage for carriage unless it is in reasonable condition as well as properly and securely packed in suitable containers.

New 4Z Baggage document – updated 18 Jun 20

4.8 & Weapons included into Handling fees -Updated 07 Jul 20

4.12 ELS & PLZ included as cities to collect charges for Weapons – updated 25 Aug 20