



DOCUMENT VALIDITY

FOR 4Z/749

Document Date: February 2025

Document Number: 2025/2

Author: V. Viles - Commercial Policies

INTRODUCTION

- 1.1 Airlink's Refundable and Non-Refundable Air Tickets (4Z/749) and Air Fares are valid only for the ticketed flights and dates booked.
- 1.2 Any changes to the ticket shall be in accordance with the Airlink Fare Rules and Airlink Ticket Validity.

VALIDITY OF 4Z/749 STANDARD TRAFFIC DOCUMENTS

Validity means the applicable period during which the ticket is valid for travel and remains valid for presenting for **Travel** or **Exchange** or **Refund** as per the Airlink Fare Rule.

a)	First Issue E-ticket
	Valid for One (1) Year from the Date of First Ticketed Coupon
b)	Reissue E-ticket - Totally Unused
	Valid for One (1) Year from the Date of the New Date of the First Flight
c)	Reissue E-ticket - Partially Used
	Valid for One (1) Year from the First Original Flown Departure Date
d)	Airlink Rebate E-ticket
	Valid for Six (6) Months from the Date of Issue
e)	Electronic Miscellaneous Document
	Valid for One (1) Year from the Date of Issue
f)	Customer Care Compensation Voucher
	Valid for One (1) Year from the Date of Issue
g)	Airlink Gift Vouchers
	Refer to the Voucher Expiry Date
h)	E-tickets Placed on Hold (Airport & Open Coupon status)
	Valid for One (1) Year from the Date of the Original Issue

REFUND VALIDITY

Subject to applicable Government Regulations and their currency control restrictions, an agent or travel consultant or carrier will refund only, to the person who has paid for the travel document in the original form of payment, via the original issuing office.

Airlink Ticket Validity for Refunds is:

- ➔ Unused Ticket 12 months from Date of Issue
- ➔ Partially used Ticket 12 months from Date of First Flight

